

Address: Claims Department, ul.Spedycyjna1, 05--870 Błonie

Email: reklamacje@pekaes.pl

CLAIMANT'S DETAILS

Claimant's Name:	
Claimant's Address:	
NIP:	Claimant's Bank:
Claimant's Bank Account No.:	

Name of Claimant's Contact Person:	
Position:	
Email:	
Tel. No.:	Fax No.:

SERVICE DETAILS

Shipment No.:

Type and No. of Transport Document:

NET CLAIM AMOUNT

Value (PLN):

SERVICE TYPE (mark where appropriate)

DAMAGE (mark where appropriate)

ADDITIONAL INFORMATION

Domestic Road Transport	<input type="checkbox"/>
International Road Transport	<input type="checkbox"/>
Sea Transport	<input type="checkbox"/>
Air Transport	<input type="checkbox"/>
Logistic Services	<input type="checkbox"/>
Other (specify in the comment section)	<input type="checkbox"/>

Loss of shipment	<input type="checkbox"/>
Partial loss of shipment	<input type="checkbox"/>
Stock loss	<input type="checkbox"/>
Damaged shipment	<input type="checkbox"/>
Delay in delivery	<input type="checkbox"/>
Other (specify in the comment section)	<input type="checkbox"/>

Claimant to use CARGO insurance:

gross weight of damaged or lost goods in international services

COMMENT / CLAIM DESCRIPTION:

Scope and subject matter of the claim (describe the extent of damages/loss; goods type):

Claim justification (describe causes and discovery of damage):

DOCUMENTS REQUIRED IN SUPPORT OF CLAIM (mark submitted documents below)

- * original shipping document or its certified copy (shipment receipt, domestic waybill, CMR)
- * documents confirming the claim amount – originals or certified copies of VAT invoice, cost calculations or other documents confirming the losses, correction invoice issued by the Consign or to the Consignee deducting the claim amount from the total amount
- * damage report in line with PEKAES template describing loss/damage, signed by the PEKAES representative and the Claimant (if the external packaging is not in the original state)
- * other documents confirming the damage and its scope, including photographs indicating their date and time
- * if the claim is submitted by the entity other than the ordering party, written authorization signed by the contractor

DATE

CLAIMANT'S SIGNATURE

CLAIMANT'S SEAL

NOTE

- * filled damage report signed by the PEKAES representative and the Client constitutes basis for claim procedure but it is not equivalent to claim submission
- * claims submitted by PEKAES Clients are processed according to provisions of General Terms and Conditions of PEKAES Service